



National Collaborating Centre
for Methods and Tools

Centre de collaboration nationale
des méthodes et outils

Funded by the Public Health Agency of Canada
Affiliated with McMaster University

Facilitating access to knowledge translation resources for public health



Jaime Brown, PhD

Presentation to
Ontario KTE CoP
Ottawa, ON
October 11, 2011

Who are we?

One of six National Collaborating Centres for Public Health created by the Government of Canada to renew and strengthen public health.



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NCCPH Mission

The National Collaborating Centres for Public Health's mission is to translate relevant evidence produced by academics and researchers so that it can be used by public health practitioners, decision-makers, and policy-makers.



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**NCC
Aboriginal
Health**

Prince George, BC

**NCC
Environmental
Health**

Vancouver, BC

**NCC
Infectious
Diseases**

Winnipeg, MB

**NCC
Methods
and Tools**

Hamilton, ON

**NCC Healthy
Public Policy**

Montreal and
Quebec City, PQ

**NCC
Determinants
of Health**

Antigonish, NS



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Methods and tools for what?

sharing what
works in public health



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What is Evidence-Informed Public Health?

... the process of distilling and disseminating the best available evidence from research, context and experience, and using that evidence to inform and improve public health policy and practice.



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What is Evidence-Informed Public Health?

Put simply, it means finding, using and sharing what works in public health.



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What are **methods** and **tools**?

- standardized procedures or products that help you access or use information for decision making.



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For example?

They could be

- regular and systematic approaches
- sets of organized steps or rules, or
- instruments, guidelines or manuals.



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NCCMT Products and Services

[*www.nccmt.ca*](http://www.nccmt.ca)

Registry of
Methods and Tools

DialoguePH
Network

Online learning
modules

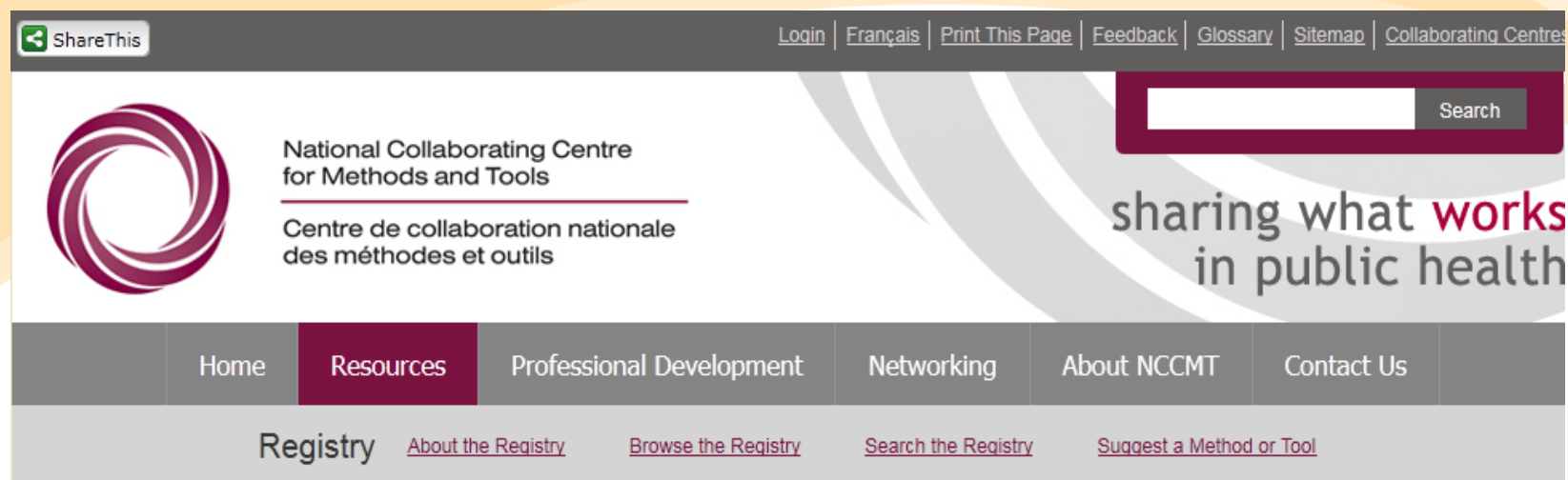
Webcasts

Workshops



Public Health+

The Registry of Methods and Tools



[Home](#) » [Resources](#) » Registry of Methods and Tools

The Registry of Methods and Tools

knowledge translation methods and tools for public health

Find accessible, quality-appraised and searchable knowledge translation methods and tools

The Registry is a searchable, online collection of quality-assessed, evidence-informed methods (processes) and tools (instruments) for knowledge translation in public health. The Registry's goals are to help public health practitioners:

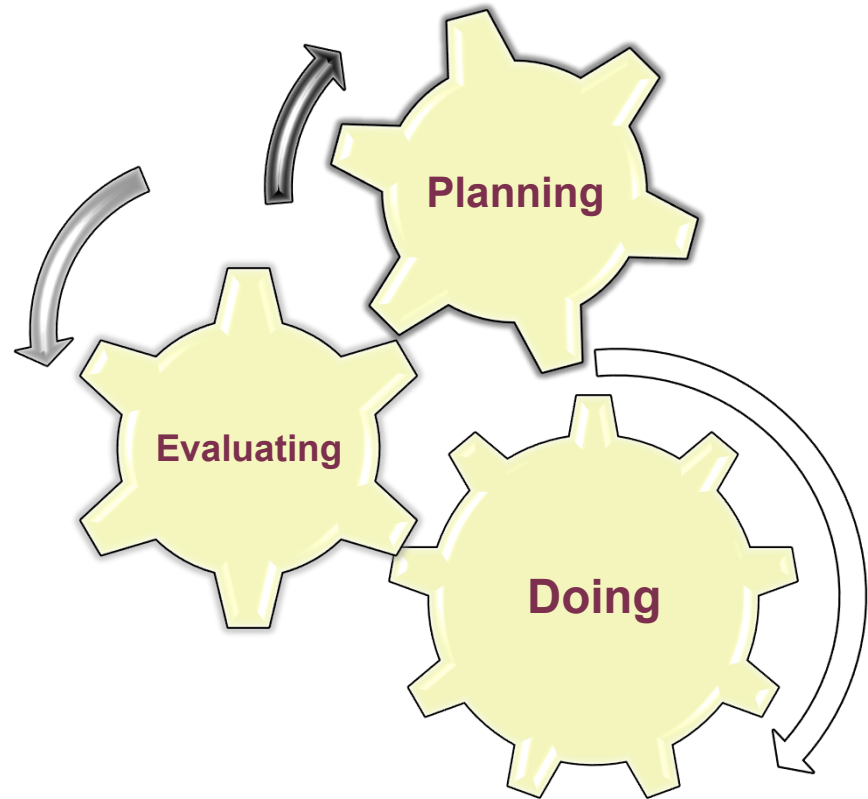
- communicate new knowledge to clients and colleagues;
- support innovation uptake in their organization;
- synthesize and appraise public health related research;
- apply a new technique for working with community partners; and
- summarize relevant evidence for public health policy decisions.

Recent Updates

- ▶ Using social media to reach your audience and partners (May 20, 2011)
- ▶ Supporting change through large scale dissemination (May 12, 2011)
- ▶ Engaging public health champions to garner support for innovations (May 11, 2011)
- ▶ A five-step checklist for knowledge exchange (May 2, 2011)
- ▶ Evidence-informed policy making: The role of monitoring and evaluation (April 29, 2011)

Why Use the Registry of Methods and Tools?

- To find knowledge translation resources that are **relevant to public health**
- To **facilitate quick and easy access** to these resources



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What is the Registry of Methods and Tools?

- A free, searchable online collection of **knowledge translation** methods and tools for public health
- The Registry contains **summaries** of, **references** for, and **web-links** (where available) to methods and tools



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CIHR definition of Knowledge Translation

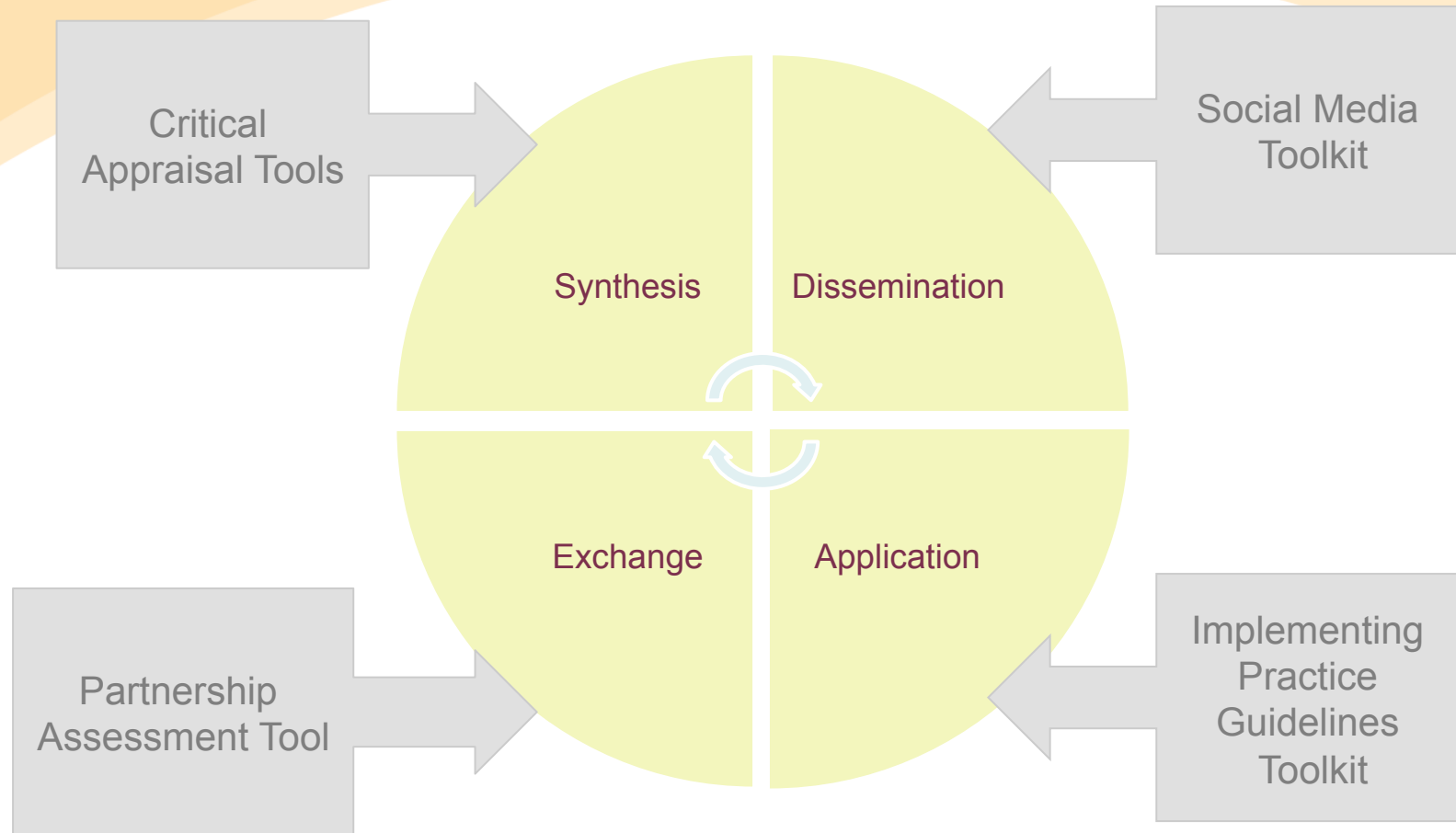
A dynamic and iterative process that includes ***synthesis, dissemination, exchange and ethically-sound application*** of knowledge to improve the health of Canadians, provide more effective health services and products and strengthen the health care system



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Knowledge Translation Methods and Tools



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How have the Registry's methods and tools helped our users?

“The RNAO toolkit is an easy to follow, easy to use guide to planning for any implementation (not just guidelines), and it makes for an organized approach to planning, implementing and evaluation.”

– Public Health Manager

A tool for planning, doing, and evaluating knowledge application



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RNAO Registered Nurses' Association of Ontario L'Association des infirmières et infirmiers autorisés de l'Ontario

icaBPG International Affairs & Best Practice Guidelines TRANSFORMING NURSING THROUGH KNOWLEDGE

home | members only | site map | contact | view ca

About RNAO Health and Nursing Policy Centre for Professional Nursing Excellence Nursing Best Practice Guidelines

Home >> Nursing Best Practice Guidelines >> Clinical Practice Guidelines Program >> Implementation Resources

Toolkit: Implementation of clinical practice guidelines

Get the BPG APP

BPG: Clinical Practice Guidelines Healthy Work Environment Guidelines Advanced Clinical/Practice Fellowships Online Catalogue Best Practices Toolkit Quick Links: Membership Information Business Meetings Events Regions/Chapters Interest Groups Education Funding Career Services

This Toolkit was designed to assist health care settings in maximizing the potential of Clinical Practice Guidelines through systematic and well-planned implementation. It was also designed to accompany the Nursing Best Practice Guidelines (NBPGs) developed by the Registered Nurses' Association of Ontario (RNAO) in order to facilitate their implementation.

Toolkit Development Panel
Alba DiCenso, RN, PhD - Chair
Irmajean Bajnok, RN, PhD
Elizabeth Borycki, RN, MN
Barbara Davies, RN, PhD
Ian Graham, PhD
Margaret Harrison, RN, PhD
Jo Logan, RN, PhD
Lynn McCleary, RN, PhD
Michael Power, BA, MIM
Julia Scott, RN, MBA

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Featured Best Practice Guidelines
Ostomy Care & Management
Decisional Support for Adults Living with Chronic Kidney Disease
Supporting Clients on Methadone Maintenance Treatment
Preventing and Managing Violence in the Workplace
Oral Health: Nursing Assessment and Interventions

PARTNERSHIP SELF-ASSESSMENT TOOL

© 2006-2007, Center for the Advancement of Collaborative
Strategies in Health

The Web-Based Partnership Self-Assessment Tool

For four years partnerships from all over the United States and beyond successfully used the web-based *Partnership Self-Assessment Tool* to assess how well their collaborative processes were working, as well as to identify specific areas to focus on to make their processes better. After making this Tool available free-of-charge for four years, the Center found it necessary to bring it offline on Friday, June 30, 2006 because the software platform upon which the Tool was constructed had become obsolete.

Using the Partnership Self-Assessment Tool Offline

Recognizing the popularity of the Tool and its usefulness to partnerships, we are making the questionnaire and action-oriented report available here with instructions for using the Tool offline. Below, you will find a brief overview of the Tool, with a rundown of who should use it and why. For partnerships interested in using the Tool, we are providing a Coordinator Guide, Instructions for Using the Tool Offline (including how to use the questionnaire as a pen and paper instrument and how to tabulate the results), the Tool Questionnaire, and the Tool Report. We **strongly** encourage you to read **all** the documents before initiating the Tool process at your partnership.

Brief Overview of the Tool

Coordinator Guide



Instructions for Using the Tool Offline



Tool Questionnaire



Tool Report



“It ensures inclusivity in a broader way with all partners, and ensures time is used wisely and all can see a benefit. It is easy to do and not time consuming and... partners are anonymous when they complete it so they can be very honest.”

- Public Health Manager

A tool for evaluating
knowledge exchange



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National Collaborating Centre for Methods and Tools

Can I Use This Evidence in my Program Decision?
Assessing Applicability and Transferability of Evidence

November 2007

Prepared by C. Buffett, D. Ciliska, H. Thomas
for the National Collaborating Centre for Methods and Tools



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*“The A&T Tool allows a **more structured and thorough discussion** of the factors, in addition to the research, that impact on a final decision re: implementing or stopping a program.”*

– Public Health Project Specialist

A tool for doing knowledge
application

What's in the Registry?

Word Cloud* summarizing content from the titles and brief descriptions of the 78 methods and tools currently in the Registry

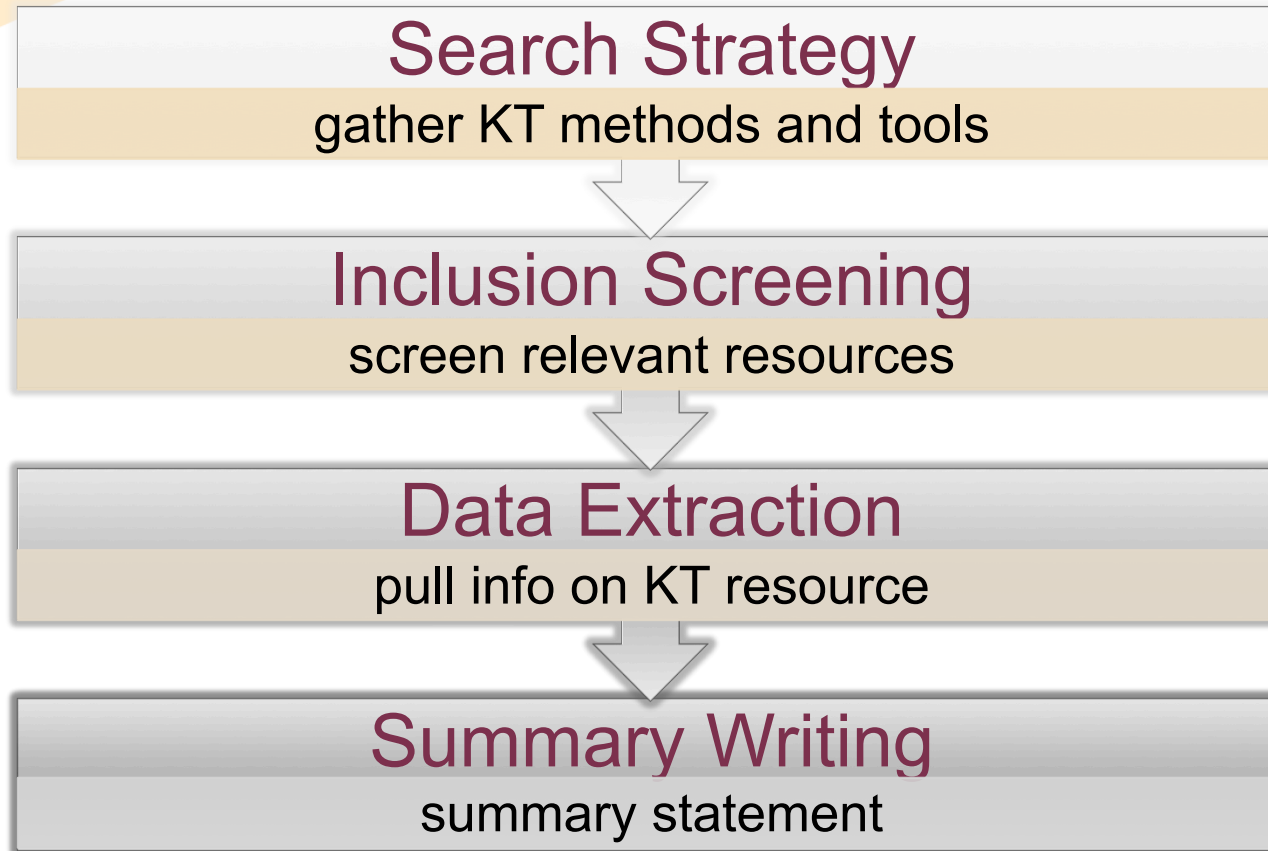


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* Created using www.tagxedo.com

How do Methods and Tools make it into Registry?



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How do Methods and Tools make it into Registry?

- After the Summary is written,
 - Sent to **Editor**
 - Sent to **Developer/Author** for Feedback
 - Sent to **Translation**
 - **Posted to Registry**
 - **Promoted** to subscribers and Dialogue PH network



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What's in a Summary Statement?



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Enhancing the Registry: *Literature Search (2011)*

- Comprehensive search of published literature related to KT and public health covering Jan 2006-Jan 2011
- Search terms limited to title, abstract, or subject headings
- 6 bibliographic databases were searched:

The Cochrane Library, MEDLINE, EMBASE, CINAHL, PsychInfo, Sociological Abstracts



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Screening Methodology

- 2 reviewers for each record at each level of screening
- 2 levels of screening – title/abstract; full-text
- Criteria:
 1. About KT
 2. Relevant to public health
 3. A method or tool
 4. Applicable to more than one public health content area



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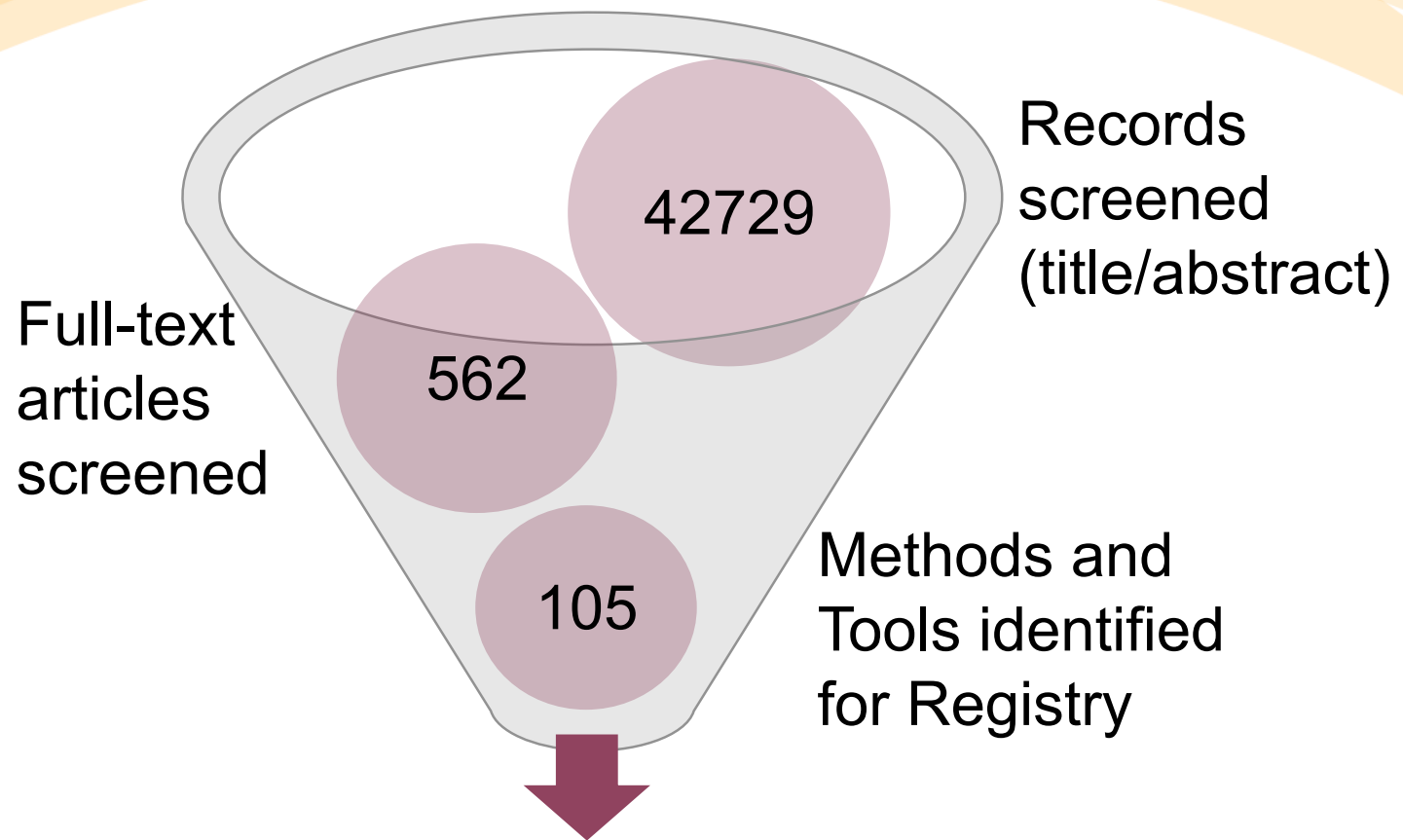
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Identification

- After completing screening, 2 reviewers identified resources as:
 - **Method or Tool** (one or the other)
 - **KS, KD, KE, or KA** (all that apply)
- Generated **keywords** to describe content of the method/tool and target audience



Literature Search Results



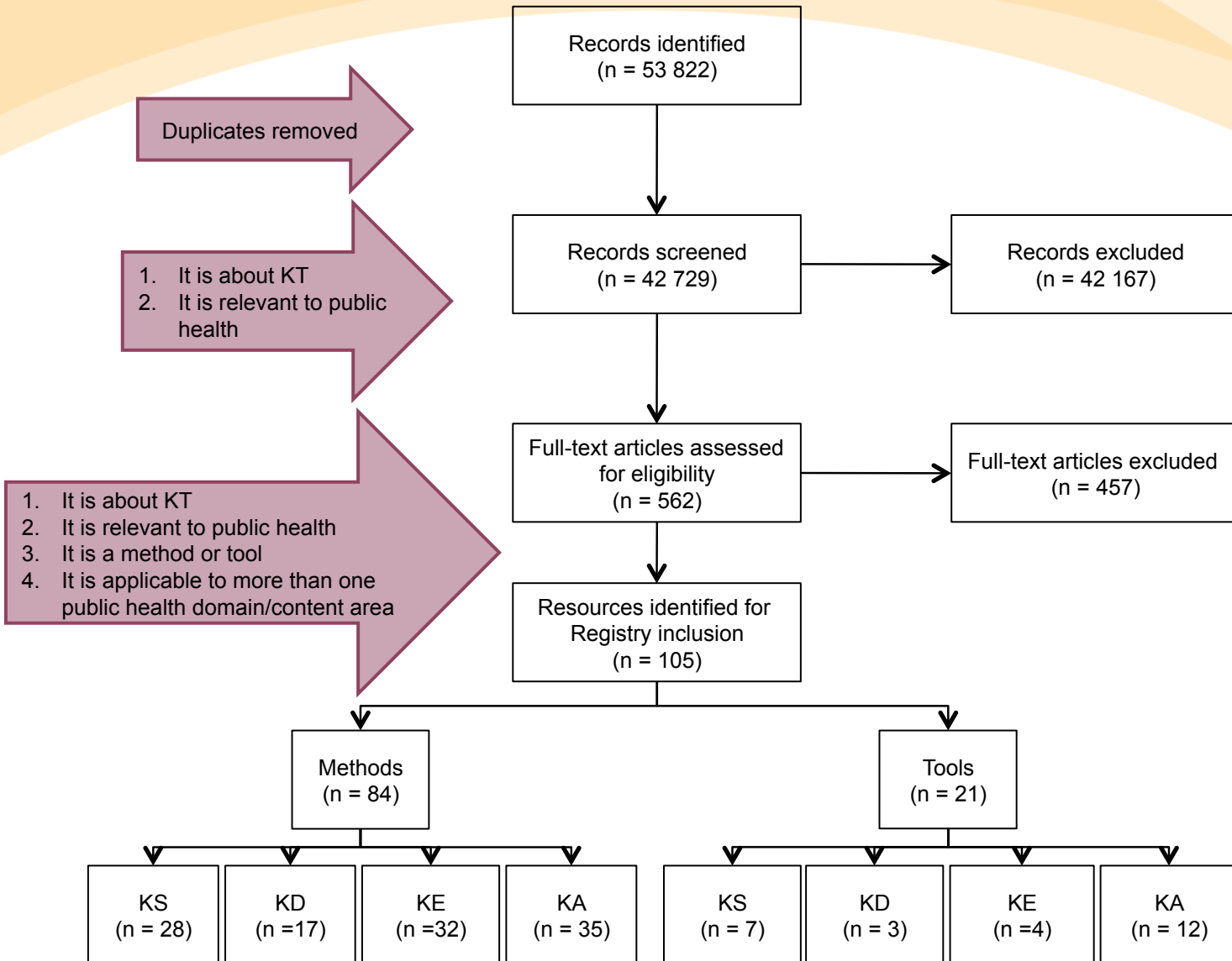
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**Identification and
Prioritization**

Literature Search Screening Process and Results

Relevance Screening Criteria



Prioritization

- Specific demand from users
- High relevance to public health; identified as hot issue by public health professionals
- High utility/tangibility for use by public health professionals



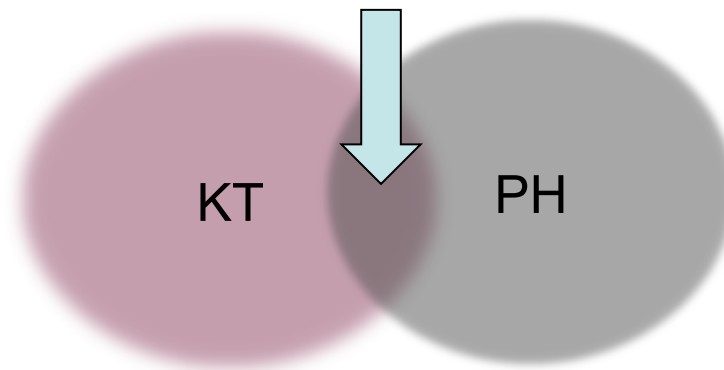
Reflections on the Literature Search

- Everything takes longer than expected
- More methods than tools
- Registry is evolving --- but so is KT and so is public health
- Identification can be challenging - **what counts as KT in public health?**



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Next Steps

- User feedback and evaluation
 - Relevance for their work
 - Searchability – keywords and categories
 - Summary statement format and content
- Support for using methods and tools
 - User stories/feedback linked to summaries of methods and tools



How do you access KT Methods and Tools in the Registry?



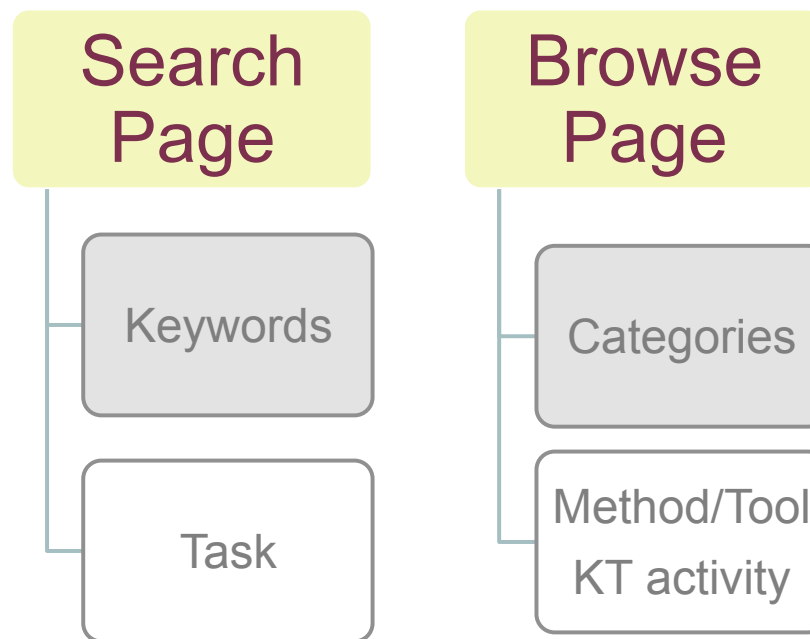
NCCMT Knowledge Broker, Kirsten Sears, (right) demonstrating how to use the NCCMT website at a workshop in Winnipeg, MB, March 2011.



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Searching the Registry



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in public health

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Talking about evidence in the Yukon [Read More ▶](#)

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What is the National Collaborating Centre for Methods and Tools?

The National Collaborating Centre for Methods and Tools (NCCMT) is one of six [National Collaborating Centres for Public Health](#) in Canada. The NCCMT provides leadership and expertise in *sharing what works in public health*.

Strengthening public health in Canada

Quick Links

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The Registry of Methods and Tools

knowledge translation methods and tools for public health

Find accessible, quality-appraised and searchable knowledge translation methods and tools

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- ▶ Evidence-informed policy making: The role of monitoring and evaluation (April 29, 2011)

Browse the Registry

Currently there are **37 methods** and **34 tools** in the Registry.

Keywords

Example search terms: partnerships, collaboration, policy making, evaluation, critical appraisal, networking, communication, etc.

Results

categorized by...

[All](#) (71)

Type

[Method](#) (37)

[Tool](#) (34)

Stage

[Planning](#) (43)

[Doing](#) (48)

[Evaluating](#) (23)

Activity

[Synthesis](#) (10)

[Dissemination](#) (33)

[Exchange](#) (24)

[Application](#) (31)

Showing 1 - 10:

[Next »](#)

Sort: [Title \(Ascending\)](#) ▼

[A \(virtual\) networking venue for knowledge dissemination and exchange](#)

Population Health Improvement Research Network (2005)

CHNET-Works! is a pan-Canadian inter-disciplinary network that uses creative information technology to bring together population health researchers, decision makers and practitioners for knowledge transfer and exchange. In essence, it serves as a network of networks. It offers a Web-based platform that increases timely access to relevant research and its application; enables discussion and exchange; and supports individual and collective action in advancing public and community health agendas.

[A comprehensive approach towards knowledge dissemination and exchange](#)

Canadian Health Services Research Foundation (CHSRF) (2004)

The Communication Notes series provides a number of approaches to planning and doing knowledge dissemination and exchange. This collection of one- to two-page summaries provide practical strategies to inform users about the following topics: 1) developing a dissemination plan; 2) dealing with the media; 3) designing a great poster; 4) how to give a research presentation to decision makers; 5) reader-friendly writing: 1:3:25; and, 6) self-editing: putting your readers first.

[A five-step checklist for knowledge exchange](#)

The Provincial Centre of Excellence for Child and Youth Mental Health at CHEO (2006)

This tool provides strategies for knowledge dissemination and exchange, including a checklist for planning and case

Searching the Registry: A Recent Example

- As part of creating an evidence planning framework, a network member was looking for a tool to assess stakeholder perspectives.
- We recommended a resource for conducting a stakeholder analysis.



NCCMT's Jackie Muresan and Jenny Yost (centre) with workshop participants in Whitehorse, YT, March 2011.



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Search the Registry

Currently there are 37 methods and 34 tools in the Registry.

Rectangular Snip

» [Learn about the Registry](#)

» [Browse the Registry](#)

Keywords

Search

Example search terms: partnerships, collaboration, policy making, evaluation, critical appraisal, networking, communication, etc.

Results

categorized by...

[Show results from NCCMT website](#) (6)

[Show results from the Registry of Methods and Tools](#) (8)

Type

[Method](#) (4)

[Tool](#) (4)

Stage

[Planning](#) (0)

[Doing](#) (4)

[Evaluating](#) (4)

Activity

Showing 1 - 8:

Sort: [Most Relevant First](#)

[Implementing best practice guidelines: The RNAO Toolkit](#)
Registered Nurses' Association of Ontario (2002)

The Registered Nurses' Association of Ontario (RNAO) developed this resource to help organizations implement best practice guidelines to improve practice and health outcomes. The RNAO Toolkit: Implementation of clinical practice guidelines provides a six-step process to assess, prepare and use dissemination strategies that fit the organization.

[A toolkit for program evaluation](#)

The Provincial Centre of Excellence for Child and Youth Mental Health at CHEO (2007)

The tool kit outlines a five-phase process for conducting a program evaluation. With itemized lists and steps, along with templates for a logic model and final report, this workbook is a useful tool for evaluating public health initiatives.

[Evidence-informed policy making: The role of monitoring and evaluation](#)

Segone, M., Adrien, M., Conner, R.F., Djokovic-Papic, D., Hancioglu, A., Jankovic, V., et al. (2008)

This method provides information about how to plan for monitoring and evaluation within an organization, and how to use this information for evidence-based policy making. It looks at ways to increase the use of monitoring and evaluation in decisions for policy and practice, and the relationships between evaluation and politics.



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 Search

sharing what **works**
in public health

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Implementing best practice guidelines: The RNAO Toolkit

Registered Nurses' Association of Ontario (2002)
Toronto, ON


[Download PDF Summary ▶](#)

Relevance for Public
Health



The RNAO Toolkit: Implementation of clinical practice guidelines is relevant for public health settings. The tool identifies and assesses stakeholder and organizational readiness, and can help users develop an implementation plan for public health guidance or innovative programs. For instance, educational sessions can inform and help frontline practitioners to implement a new immunization protocol or smoking cessation program.

Description

The Registered Nurses' Association of Ontario (RNAO) developed this resource to help organizations implement best practice guidelines to improve practice and health outcomes. The RNAO Toolkit: Implementation of clinical practice guidelines provides a six-step process to assess, prepare and use dissemination strategies that fit the organization.

Clinical practice guidelines (CPGs) are "systematically developed statements of recommended best practice in a specific clinical area, designed to provide direction to practitioners in their practice" (p. 5).

Evaluation and Measurement Characteristics

Evaluation	 Has been evaluated. An evaluation of the RNAO Toolkit was conducted via a mailed questionnaire to clinical resource nurses and steering committee members involved in implementing best practice guidelines (Dobbins et al., 2005). Of 61 possible participants, 41 (68%) returned the questionnaire. Most respondents used the Toolkit primarily to identify, analyze and engage stakeholders, and to assess environmental readiness. Twenty-three respondents indicated they used the Toolkit to plan their implementation strategy.
Validity	Not applicable
Reliability	Not applicable
Methodological Rating	 Not applicable

Implementing the Method/Tool

Who is involved	Individuals at all levels within public health units would be involved in using this tool to facilitate implementation of a new program or guideline. Various roles may be involved with developing the implementation plan, with support from frontline practitioners to implement and evaluate the implementation plan.
Time	Information not available
Additional Resources and/or Skills Needed for Implementation	Using this toolkit requires expertise in these areas: project management, communications, budgeting and evaluation. Also, knowledge of resources and stakeholders, including being able to access local champions, is critical to garner support for the new program.
Steps for Using Method/Tool	<p>The RNAO Toolkit: Implementation of clinical practice guidelines consists of six steps:</p> <p>Step 1: Selecting Your Clinical Practice Guideline (CPG)</p> <ul style="list-style-type: none"> • With the increasing number of best practice guidelines, there is a need to select high quality guidelines. • To critically appraise a CPG, use the AGREE (Appraisal of Guidelines for Research and Evaluation) instrument, a rigorously tested tool to appraise CPG. • Use the Action Plan Template (accessed from RNAO website, along with other worksheets). • Identify the recommendations for implementation. <p>Step 2: Identifying, Analyzing and Engaging Your Stakeholders</p> <ul style="list-style-type: none"> • Examine the role of stakeholders who may have an interest in the decision to implement best practice guidelines. • This involves identifying stakeholders, analyzing their interests, determining their level of support and influence

RESOURCES

Title of Primary Resource	Toolkit: Implementation of clinical practice guidelines
File Attachment	None
Web-link	http://www.rnao.org/Page.asp?PageID=924&ContentID=823
Reference	Registered Nurses' Association of Ontario. (2002). Toolkit: Implementation of clinical practice guidelines. Toronto, Canada: Registered Nurses' Association of Ontario. Retrieved from: http://www.rnao.org/Page.asp?PageID=924&ContentID=823
Type of Material	Toolkit
Format	On-line Access
Cost to Access	Purchase of hardcopy Toolkit
Language	English, French
Conditions for Use	

Title of Supplementary Resource	A toolkit to facilitate the implementation of clinical practice guidelines in healthcare settings.
File Attachment	None
Web-link	http://www.longwoods.com/content/16515
Reference	DiCenso, A., Virani, T., Bajnok, I., Borycki, E., Davies, B., Graham, I., Harrison, M., et al. (2002). A toolkit to facilitate implementation of clinical practice guidelines in healthcare settings. <i>Hospital Quarterly</i> , 5 (3), 55-60.
Type of Material	Journal article
Format	Periodical
Cost to Access	Journal article purchase

Toolkit: Implementation of clinical practice guidelines




This Toolkit was designed to assist health care settings in maximizing the potential of Clinical Practice Guidelines through systematic and well-planned implementation. It was also designed to accompany the Nursing Best Practice Guidelines (NBPGs) developed by the Registered Nurses' Association of Ontario (RNAO) in order to facilitate their implementation.


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Barbara Davies, RN, PhD
Ian Graham, PhD
Margaret Harrison, RN, PhD
Jo Logan, RN, PhD
Lynn McCleary, RN, PhD
Michael Power, BA, MIM
Julia Scott, RN, MBA

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[74,108 bytes]

 [Toolkit: Implementation of clinical practice guidelines](#)
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Searching the Registry: A Recent Example



Participants at a NCCMT evidence-informed decision making workshop, Winnipeg, MB, March 2011.

- A NCCMT network member posted a new thread on our discussion forum asking about tools to disseminate findings from a community research study on adolescent breastfeeding experiences.
- How do you find tools to assist with developing a dissemination plan?



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Search the Registry

Currently there are 37 **methods** and 34 **tools** in the Registry.

Keywords

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» [Browse the Registry](#)

Example search terms: partnerships, collaboration, policy making, evaluation, critical appraisal, networking, communication, etc.

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the Registry of
Methods and Tools](#)
(20)

Type

[Method](#) (13)

[Tool](#) (7)

Stage

[Planning](#) (3)

[Doing](#) (9)

[Evaluating](#) (8)

Activity

Showing 1 - 10:

[Next »](#)

Sort: [Most Relevant First](#) ▼

[A dissemination planning tool](#)

Carpenter, D., Nieva, V., Albaghal, T., and Sorra, J. (2005)

The six-step tool guides the reader through the creation of a dissemination plan. With prompting questions and tables, this easy-to-use handbook helps identify relevant issues needed to develop a comprehensive dissemination workplan.

[Developing an effective knowledge dissemination plan](#)

National Center for the Dissemination of Disability Research (NCDDR) (2001)

The main goal of disseminating research findings at the end of a project is to use them to inform decision making and ultimately improve health outcomes. This resource outlines a series of steps to develop an effective knowledge dissemination plan.

[A planning tool for knowledge dissemination](#)

National Center for the Dissemination of Disability Research (NCDDR) (2006)

This interactive, web-based tool helps researchers plan for knowledge dissemination and use. By emphasizing the inclusion of intended users of research, this tool helps organizations identify ways to increase the usefulness of research products. Using a series of 35 questions covering different aspects of knowledge dissemination, this planning tool can pinpoint strengths and areas for growth to enhance dissemination efforts.



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Relevance for Public
Health

The guidelines provided in this tool can be used to support the dissemination of public health innovations (e.g., a mental health program for adults living in the community). The tool is designed to help users think about the processes they would use to disseminate findings or products so that they have "real world" impact in practice.

Description

The six-step tool guides the reader through the creation of a dissemination plan. With prompting questions and tables, this easy-to-use handbook helps identify relevant issues needed to develop a comprehensive dissemination workplan.

The planning tool questions prompt the reader to consider the following six issues when developing a dissemination plan:

Specify your research product.

Identify end users.

Work with dissemination partners.

Communicate your message.

Evaluate success.

Articulate the dissemination work plan.

The conceptual framework used for this tool is the Framework for Knowledge Transfer of Patient Safety Research. The

Method/Tool Development

Developer(s)	Deborah Carpenter, RN, MSN Veronica Nieva Tarek Albaghal Joann Sorra Westat, Agency for Healthcare and Research Quality
Method of Development	This planning tool was developed by the Agency for Healthcare Research and Quality (AHRQ), a division of the Department of Health and Human Services. The AHRQ's Patient Safety Research Coordinating Center (AHRQ-PSRCC) developed this planning tool to help patient safety researchers spread research findings in a clinical context.
Release Date	2005
Contact Person/Source	Deborah Carpenter, RN, MSN Westat 1650 Research Blvd Rockville MD 20850 email: deborahcarpenter@westat.com

RESOURCES

Title of Primary Resource	Development of a planning tool to guide dissemination of research results - Dissemination planning tool: Exhibit A
File Attachment	None
Web-link	http://www.ahrq.gov/qual/advances/planningtool.htm
Reference	Carpenter, D., Nieva, V., Albaghal, T., and Sorra, J. (2005). <i>Development of a planning tool to guide dissemination of research results - Dissemination planning tool: Exhibit A</i> . Rockville, MD: Agency for Healthcare and Research Quality. Retrieved from: http://www.ahrq.gov/qual/advances/planningtool.htm
Type of Material	Report
Format	On-line Access



You Are Here: [AHRQ Home](#) > [Quality & Patient Safety](#) > [Medical Errors & Patient Safety](#) > [Advances in Patient Safety: From Research to Implementation](#) > [Dissemination Planning Tool: Exhibit A](#)

Advances in Patient Safety: From Research to Implementation

Development of a Planning Tool to Guide Dissemination of Research Results

Dissemination Planning Tool: Exhibit A

This tool was developed to help researchers evaluate their research and develop appropriate dissemination plans, if the research is determined to have "real world" impact. Creation and testing of the tool is described in *Development of a Planning Tool to Guide Research Dissemination* ([PDF File](#), 327 KB; [Word® File](#), 144 KB). [Advances in Patient Safety: From Research to Implementation](#). Vol. 4. Rockville, MD: Agency for Healthcare and Research Quality; 2005.

By Deborah Carpenter, Veronica Nieva, Tarek Albaghal, and Joann Sorra (Westat)

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Purpose

AHRQ is increasingly interested in research that has "real world" impact in the practice of health care. This tool will help you, the Patient Safety Researcher, develop a plan for disseminating your research findings and products to potential users in the health care system. This tool is designed to prompt your thinking about the processes that you would use to disseminate your findings or products, beyond publishing and presenting in peer-reviewed venues.

This tool will ask you to identify the aspects of your research that are ready for dissemination, and to think about who could benefit from your findings or products. It will also encourage you to consider various ways to reach these users—establishing direct links as well as working through intermediary organizations, or tapping into existing networks.

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Components of a Dissemination Plan

Connect with us!

- **Join** our DialoguePH Network
- **Discuss KT** on our online forum
- **Send methods/tools** for our Registry
- **Share stories** about using KT methods/tools



National Collaborating Centre
for Methods and Tools

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des méthodes et outils



NCCMT team members, at Community Health Nurses Canada conference, Halifax, NS, May 2011.

See our website to access The Registry of Methods and Tools

www.nccmt.ca (English) **or** www.ccnmo.ca (French)



NCCMT team members, at CHNC conference, Halifax, NS,

Contact us for more information:

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